

Terms and conditions

By enrolling in and/or attending a Greenshoot Films Kids or Teens Film Workshop, you agree to be bound by these Terms and Conditions:

Cancellation and Transfers

- Once a course has commenced no refund or credit note is possible.
- If a student misses a class, a credit or refund is not applicable, nor is the option of attending a replacement class.
- Should Greenshoot Films need to cancel a course for any reason, a full refund, credit or transfer to another course will be offered. Greenshoot Films does not accept liability for any other costs. We therefore advise participants to contact us before making accommodation or flight bookings, to confirm that the course is going ahead.
- Cancellations received more than 7 working days from the commencement of the course will incur a 20% cancellation fee or participants may request a credit note for the full amount.
- If a participant needs to withdraw from the course within 7 working days of the commencement of the course Greenshoot Films must be notified in writing to request a credit note. The credit note will be valid for 12 months.
- Substitutions of participants can be made prior to course commencement by notifying Greenshoot Films in writing, provided participants are eligible for the course.

Conditions of Enrolment and Participation

- Participants understand and voluntarily assume all innate and obvious risks associated with the course, including, but not limited to all risks of personal injury and any losses caused by or arising from acts or omissions of the course coordinators and staff.
- Participants indemnify GreenShoot Films against any proper claims, costs or damages arising from any breach of these Terms and Conditions.
- Greenshoot Films reserves the right to make amendments to its Kids and Teen workshop programmes without prior notice either before or during a course or to cancel a course.
- Greenshoot Films reserves the right to merge published age groups and structure classes as required.
- Greenshoot Films reserves the right to refuse any enrolment as permitted by law or to request a participant to leave a course if they are disruptive, consistently late or have not paid their fees.
- Greenshoot Films may take and use photographs or videos for promotional and archival purposes.
- Should Greenshoot Films staff deem it necessary for an ambulance or medical personnel to be called, on behalf of a participant, the cost will be incurred by the participant or the participant's guardian/parent.

- Participants may not publish or upload recordings (audio, videos or photos) of any activities at Greenshoot Films premises or other course venues for any publication or social media website.
- Where recordings of classwork are provided, this material remains the copyright of Greenshoot Films and can only be used by the participant for personal use; it may not be copied, sold, screened publicly or submitted to agents, festivals or for school projects.
- Closed in, flat shoes and comfortable clothing should be worn for all classes. Sunscreen and hats are required when filming.
- If a child is less than eighteen years old, the parent or guardian agrees that enrollment and/or participation in the course is adequate consideration for any and all obligations set out in these Terms and Conditions, and that the parent or guardian considers the provisions of these Terms and Conditions to be reasonable and for the benefit of the child involved.
- If you are eighteen years or older you agree that you have read and understood the provisions of these Terms and Conditions.
- By enrolling in a Greenshoot Films course you agree to Greenshoot Films Privacy Policy.
- For the acting aspect of the courses, it may be necessary for a participant to be supported in training with physical contact from a tutor, or it may be appropriate for other students to come into physical contact with a participant when engaging in an acting or filming exercise.
- Greenshoot Films has a zero tolerance policy towards bullying and harassment and complies with laws and regulations associated with these matters.
- If a student is accused of bullying, harassment or inappropriate behaviour, Greenshoot Films management will investigate and it may be deemed necessary to temporarily restrict attendance to class as a precautionary measure.
- If it is established that bullying, harassment or inappropriate behavior has taken place, any offending student may be removed permanently from class.
- Greenshoot Films reserves the right to temporarily or permanently exclude students from participation in classes based on behaviour that is deemed to be inappropriate, harmful or unacceptable.
- Greenshoot Films reserves the right to restrict access to course facilities of students whose behaviour is deemed to be inappropriate, harmful or unacceptable.

Discounts

- Courses purchased under any discount offer cannot be refunded. If you need to withdraw your child from a course, you must notify Greenshoot Films in writing and request a credit note. Credit notes given will be valid for 12 months.
- Should Greenshoot Films be required to cancel a course, a full refund, credit or transfer to another course will be offered.
- A discount cannot be used in conjunction with any other discount.